

Service Request Form

Cover Sheet

Please ship product to:

AirPixel Technologies
 9690 Telstar Ave STE 226
 El Monte, CA 91731 USA

Phone & Fax: 1-626-656-3121
 Email: service@airpixeltek.com
 Hours: 9:00 am - 6:00 pm PST

All service requests must include a completed form with your signature on the last page.

FrSky North America Authorized Service Center provides services for customers from America territory. You must get prior authorization or a Return Merchandise Authorization Number ("RMA") from FrSky North America Authorized Service Center before sending products to us.

Please print out this completed form and pack it in the box with the item(s) you are sending for service.

Your Information (Billing address)					
Name:					
Address:				City:	
State/Province:		Zip/Postal Code:		Country:	
Phone:		E-mail:			

Please Note: Items of high value will be shipped back to you "Signature Required" once your service is complete. Therefore, if you would like your service sent to a different address than listed above (work, etc.), please provide us with the preferred return address.

Return Shipping Information (If different)		<input type="checkbox"/> Same as Your Information			
Name:					
Address:				City:	
State/Province:		Zip/Postal Code:		Country:	
Phone:		E-mail:			

Correspondence with Manufacture Representative		<input type="checkbox"/> RMA Number Issued		
Would you like to be contacted via e-mail for an estimate of repair costs before repairs are performed?				<input type="checkbox"/> Yes; <input type="checkbox"/> No

Please Note: Even if repair is declined, customer is also liable for return shipping costs.

Return Ship Method:

Please note, the default Ship Method of U.S. Post Office/Parcel Post or UPS Ground will be used unless otherwise requested.

Shipping Method You Request:

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Product Information

1# Item Included for Servicing

Manufacturer:	FrSky	Model:	
Product Info:	<input type="checkbox"/> Radio; <input type="checkbox"/> Receiver; <input type="checkbox"/> Module; <input type="checkbox"/> Flight Control; <input type="checkbox"/> Sensor; <input type="checkbox"/> Accessories; <input type="checkbox"/> Other	Quantity:	
Purchased From:		Date of Purchase:	
Barcode number:		QR code (optional):	
Problems and/or other requests:		Previously Serviced:	<input type="checkbox"/> Yes; <input type="checkbox"/> No

Additional Information

Please provide us with as much information as possible regarding the problems you have experienced, as this greatly helps our technicians to replicate and diagnose needed repairs.

2# Item Included for Servicing

Manufacturer:	FrSky	Model:	
Product Info:	<input type="checkbox"/> Radio; <input type="checkbox"/> Receiver; <input type="checkbox"/> Module; <input type="checkbox"/> Flight Control; <input type="checkbox"/> Sensor; <input type="checkbox"/> Accessories; <input type="checkbox"/> Other	Quantity:	
Purchased From:		Date of Purchase:	
Barcode number:		QR code (optional):	
Problems and/or other requests:		Previously Serviced:	<input type="checkbox"/> Yes; <input type="checkbox"/> No

Additional Information

Please provide us with as much information as possible regarding the problems you have experienced, as this greatly helps our technicians to replicate and diagnose needed repairs.

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Agreement

Terms and Conditions

- All items should be packed to assure no damage is incurred during shipping. FrSky North America Authorized Service Center is not responsible for damage incurred during the shipping process or for packages shipped to, but not received by the Center. Please ensure packages and ship via common carrier that includes an automated tracking system (such as UPS or FedEx).
- Do NOT return Batteries or products containing hazardous material.
- Warranty only applies as described by the product manufacturer and on product accompanied by a dated proof of purchase.
- FrSky product is guaranteed of warranty for one year, excluding man-made damage. Warranty service or replacement decisions are at the sole discretion of FrSky North America Authorized Service Center. Collateral damage is NOT covered by manufacturer's warranty.
- All charges for service parts, labor, shipping and other fees are your responsibility. Repair items that remain in the FrSky North America Authorized Service Center for more than 90 days without payment or response from the customer will be considered as abandoned, and will be disposed of at FrSky North America Authorized Service Center's discretion.
- FrSky North America Authorized Service Center is not responsible for any loss of data or information associated with service.

I have read, understand, and agree with the Service Request Form and the terms and conditions contained within it. I hereby authorize FrSky Americas Service Center to perform needed repairs to the equipment listed above, and to contact me as needed during the normal course of repairs for additional questions, shipping and payment information.

Name _____ Signature _____ Date _____

Notice: Service will not be performed without your signature agreeing to the terms and conditions.

----- *cut on dotted line* -----

Return address

**AirPixel Technologies
9690 Telstar Ave STE 226
El Monte, CA 91731**