

# Service Request Form

## Cover Sheet

**Please ship product to:**

FrSky Electronic Co., Ltd.  
 Attn: Dept. After-Sales Service  
 Nanhu Mid-Way No.28-56  
 Wuxi , 214000, Jiangsu, China

Phone : (+86)510-85187718

Email: sales4tech@gmail.com

**All service requests must include a completed form with your signature on the last page.**

You must get prior authorization or a Return Merchandise Authorization Number ("RMA") from FrSky Technical Service Center before sending products to us.

<b>Correspondence with FrSky Technical Service Center</b>	<input type="checkbox"/> RMA Number Issued	
---	--	--

**Please print out this completed form and pack it in the box with the item(s) you are sending for service.**

Your Information (Billing address)					
Name:					
Address:				City:	
State/Province:		Zip/Postal Code:		Country:	
Phone:		E-mail:			

**Please Note:** If you would like your service sent to a different address than listed above (work, etc.), please provide us with the preferred return address.

<b>Return Shipping Information (If different)</b>	<input type="checkbox"/> Same as Your Information				
Name:					
Address:				City:	
State/Province:		Zip/Postal Code:		Country:	
Phone:		E-mail:			

<b>Would you like to be contacted via e-mail for an estimate of repair costs before repairs are performed?</b>	<input type="checkbox"/> Yes; <input type="checkbox"/> No
--	---

**Please Note:** Even if repair is declined, customer is also liable for return shipping costs.

**Return Ship Method:**

Please note, the default Ship Method will be Global Post System, i.e. ePacket China.

# Service Request Form

## Product Information

### 1# Item Included for Servicing

Manufacturer:	FrSky	Model:	
Product Info:	<input type="checkbox"/> Radio; <input type="checkbox"/> Receiver; <input type="checkbox"/> Module; <input type="checkbox"/> Flight Control; <input type="checkbox"/> Sensor; <input type="checkbox"/> Accessories; <input type="checkbox"/> Other	Quantity:	
Purchased From:		Date of Purchase:	
Barcode number:		QR code (optional):	
Problems and/or other requests:		Previously Serviced:	<input type="checkbox"/> Yes; <input type="checkbox"/> No

#### Additional Information

Please provide us with as much information as possible regarding the problems you have experienced, as this greatly helps our technicians to replicate and diagnose needed repairs.

### 2# Item Included for Servicing

Manufacturer:	FrSky	Model:	
Product Info:	<input type="checkbox"/> Radio; <input type="checkbox"/> Receiver; <input type="checkbox"/> Module; <input type="checkbox"/> Flight Control; <input type="checkbox"/> Sensor; <input type="checkbox"/> Accessories; <input type="checkbox"/> Other	Quantity:	
Purchased From:		Date of Purchase:	
Barcode number:		QR code (optional):	
Problems and/or other requests:		Previously Serviced:	<input type="checkbox"/> Yes; <input type="checkbox"/> No

#### Additional Information

Please provide us with as much information as possible regarding the problems you have experienced, as this greatly helps our technicians to replicate and diagnose needed repairs.

---

---

# Service Request Form

## Agreement

### Terms and Conditions

- All items should be packed to assure no damage is incurred during shipping. FrSky Technical Service Center is not responsible for damage incurred during the shipping process or for packages shipped to, but not received by the Center. Please ensure packages and ship via common carrier that includes an automated tracking system.
- Do NOT return Batteries or products containing hazardous material.
- Warranty service or replacement decisions are at the sole discretion of FrSky. Collateral damage is NOT covered by warranty.
- All charges for service parts, labor, shipping and other fees are your responsibility. Repair items that remain in the FrSky Technical Service Center for more than 90 days without payment or response from the customer will be considered as abandoned, and will be disposed of at FrSky's discretion.
- FrSky Technical Service Center is not responsible for any loss of data or information associated with service.

**I have read, understand, and agree with the Service Request Form and the terms and conditions contained within it. I hereby authorize FrSky to perform needed repairs to the equipment listed above, and to contact me as needed during the normal course of repairs for additional questions, shipping and payment information.**

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

**Notice: Service will not be performed without your signature agreeing to the terms and conditions.**